



## GENERAL BOOKING CONDITIONS CAMPING D'ALETH – 56380 ST MALO DE BEIGNON

### **Booking conditions :**

The reservation will be effective only after :

- Agreement from the campsite
- Return of the duly completed, signed and dated contract, together with the campsite rules and rental conditions.
- Payment of 50% of the booking fee

The balance must be paid 30 days before arrival.

Reservations are personal and non-transferable.

In the event of a late arrival, the campsite must be notified; failure to arrive on the agreed date is considered as a cancellation of the contract; the rental or pitch will then become available the following day.

As stated on the website, each accommodation or camping pitch is designed for a specific number of people. For safety and insurance reasons, the maximum number of occupants may not be exceeded. Furthermore, a baby is considered to be a person in its own right. The campsite reserves the right to refuse access to the campsite to groups or families arriving with a number of participants greater than the capacity of the accommodation rented.

### **No right of withdrawal**

In accordance with article L121-19 of the French Consumer Code, Le camping informs its customers that the sale of accommodation services provided on a specific date, or at a specific frequency, is not subject to the provisions relating to the 14-day withdrawal period.

### **Cancellation of the rental :**

Cancellation and interruption of stay insurance is optional but strongly recommended. It is calculated on the total amount of the rental (4% of the stay). It provides for the reimbursement of sums paid in the event of cancellation or modification of the holiday for a reason covered under the general terms and conditions. It also allows the reimbursement of unused accommodation costs paid in the event of early departure. The amount is payable only at the time of booking. It is added to the deposit and applies to all persons registered. Without cancellation insurance, any sum paid (deposit or balance) cannot be reimbursed.

### **Cancellation insurance**

Cancellation insurance can only be taken out at the time of the initial booking request. Campezcouvert is the insurer who manages the cancellation or interruption of your stay. The customer undertakes to take note of the general conditions of insurance proposed at the time of the initial reservation. The general terms and conditions of cancellation insurance can be consulted at any time on their website: <http://www.campezcouvert.com/>

### **Camping pitches and Motorhome pitches :**

The basic package includes a marked-out pitch for a tent, caravan or camper van for 2 people, the vehicle on the pitch, access to the sanitary facilities and reception facilities. Motorhome area : The



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basic package includes an unmarked pitch for a motorhome for 2 people, access to the sanitary facilities, the motorhome service area and the reception facilities.

#### **Rental accommodation 1. chalet - cottage - cabin - eco-lodge - tent**

These rental accommodations are fully equipped: furniture, crockery, pillows and blankets. The basic package is for 1 to 10 people, depending on the type of accommodation.

Reminder: sheets, pillowcases, household linen and cleaning products are not provided.

However, we do provide white vinegar, sponges and wipes for cleaning at the end of your stay. You can book your cleaning package 72 hours before your departure.

Sheets and disposable mattress protector kits can be purchased on site. And towel kits

#### **Rates and tourist tax**

The prices shown are valid for the 2024 season. They correspond to one night or one week and are in euros, including 10% VAT. Any subsequent change in the applicable VAT rate between the time the rates were determined and the time the stay was invoiced will result in a corresponding change in the price including VAT, which the customer accepts unreservedly. The tourist tax is SUS 0.50 cents / adult per night.

#### **Terms of payment**

For pitch bookings, payment must be made in full at the time of booking.

For other bookings made more than 30 days before the start of the holiday, a deposit of 50% of the price of the services booked, plus any cancellation insurance, must be paid at the time of booking. The balance must be paid no later than 30 days before arrival. For bookings made less than 30 days before the start of the holiday, the full amount must be paid on the day of booking. Payment methods: CB, Visa, Eurocard, Mastercard, holiday vouchers, bank transfers. If full payment is not received 30 days before your arrival, the campsite reserves the right to consider the booking cancelled. Payments made will not be refunded.

#### **Stay**

Arrival and departure on the day of your choice, except in July and August. Minimum stay 2 nights. In July and August our chalets and cottages are available on a weekly basis with Saturday arrival. Arrival Campsite pitch: arrival from 4.00 pm to 8.00 pm. Connection to the electricity points must be made using cables and plugs that comply with current legislation. Please allow for a cable length of 50 metres and a European adapter. Departure no later than 12.00 noon. Any plot not vacated by 12.00 p.m. will result in automatic invoicing of the delayed departure option. Similarly, any arrival before 4pm will result in the early arrival option being billed. For all accommodation: from 4pm to 8pm. Departure before 10.00 am. A deposit will be required when the keys are handed over. The "PARKING" area of the accommodation is designed for one vehicle only; all other vehicles must park outside the campsite.



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Late arrivals must be notified before 6 p.m. so that the campsite can make arrangements.

Late arrivals must be reported to the campsite so that the accommodation can be retained. We reserve the right to dispose of the pitch if there is no news within 24 hours of the scheduled arrival date. Payments made will not be refunded. Any change in the number of people that could lead to a variation in the amount of the fee must be notified on arrival (tourist tax, extra person in relation to the capacity of the accommodation, etc.). In the event of an inaccurate declaration by the customer, the present contract will be terminated automatically and the sums paid will be retained by the owner. The campsite reserves the right to refuse access to people arriving with a number of participants greater than the package offered, the capacity of the accommodation rented and if the names do not match on arrival.

#### During your stay

It is the camper's responsibility to take out insurance: campers are responsible for looking after their personal belongings (bicycles, clothing, jewellery, etc.). The campsite declines all responsibility in the event of an incident for which the camper is liable.

All customers must comply with the internal regulations. Each tenant is responsible for any disturbance or nuisance caused by persons staying with them or visiting them. Supplements: any undeclared supplement (extra person, dog, etc.) discovered during an inspection during the stay will be billed to the customer from the date of arrival.

LA BARRIÈRE is open from 8.30 a.m. to 9 p.m. After 9 p.m., vehicles must be parked in the outside car park.

The speed limit inside the campsite is 10 km/h.

#### Visitors

For security reasons, visitors must register with reception on arrival before visiting a resident. The management reserves the right to refuse access to the campsite to unregistered visitors.

Access to the campsite is reserved for our customers only. Checks may be carried out at any time.

Visitors must park in the EXTERIOR car park and report to reception.

#### Departure

Rental accommodation: On the day of departure indicated on your contract, the rental accommodation must be vacated before 10 a.m. by appointment at reception. The accommodation will be left in a clean and tidy condition, and the inventory will be checked. You will be responsible for any broken or damaged items, and for restoring the property if necessary. The deposit will be returned to you at the end of your stay less



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any compensation deducted, on the basis of supporting invoices, for any damage found in the inventory of fixtures at the end of your stay. Withholding the deposit does not exclude additional compensation if the costs exceed the amount of the deposit. If the accommodation has not been cleaned before your departure, you will be asked to pay a cleaning fee if this has not been planned in advance. For any late departure, you may be charged for an extra day at the current nightly rate.

### Deposit :

For hire and compliance with the house rules :

☑ A deposit of €350 for equipment, CLEANING and COMPLIANCE WITH THE RULES, INCLUDING THE TRANQUILLITY OF OTHERS.

This deposit is returned 10 days after your departure if there is no breakage, damage or missing equipment.

We work with our partner Swikly, which allows you to deposit your deposit simply by swiping your bank card, without having to pay in advance. Swikly saves you having to send a cheque, cash, transfer or block your bank card.

A few days before your arrival, you will receive an email inviting you to secure your deposit. Simply click on the link and follow the steps requested. This is not a payment: You will not be debited for the amount requested and the funds will not be blocked in your bank account. The deposit will automatically expire a few days after your departure if no damage is noted after your departure.

Swikly is a company based in Lyon, with a team on a human scale, always available to answer your questions!

For more information about Swikly, click on the following link  
<https://support.swikly.com/fr/support/solutions/101000187865>

### Translated with DeepL.com (free version)

### Pets:

Pets are accepted, subject to a fee payable when you book, except 1st and 2nd category dogs. They must be kept on a lead at all times. They must not interfere with the peace and safety of residents and must observe basic rules of hygiene. Vaccination certificates for dogs and cats must be up to date. Only one animal per pitch is allowed. Pets are not allowed to sleep in a room in the accommodation. They must sleep in the living area otherwise a cleaning charge will be applied on departure.

Dear holidaymakers, these details must be read and signed before your stay to avoid any misunderstanding.

### Campsite liability



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Under no circumstances will the campsite be responsible for the safekeeping of personal belongings within the grounds of the park.

The campsite cannot be held liable, beyond its legal responsibility, in the event of : - theft, loss, damage or deterioration of personal belongings of any kind whatsoever, during or following a stay. - breakdown or outage of technical equipment, breakdown or permanent or temporary closure of certain campsite facilities when these are beyond its control and linked to cases of force majeure. - one-off measures taken by the campsite management to restrict access to certain facilities, when this is necessary to comply with safety standards or for periodic maintenance work. - damage caused to or suffered by customers' vehicles parked or travelling on the campsite premises, even if they have been expressly authorised to enter. For all low season bookings, we advise you to contact the campsite to confirm these points.

#### Image rights

During your stay, you may be photographed or filmed and appear in all our publications and all types of media without time limit. If you refuse, you must notify reception on arrival.

#### Complaints

All complaints relating to the conditions of your stay must be made to the management on site to enable them to find an immediate solution.

Dear holidaymakers, as these points are necessary to avoid any misunderstanding, we thank you for your trust and wish you a pleasant stay.

David & Sabrina

Le camping d'Aleth